

Press Release

2018-04-12

DSI first introduced round-the-clock self-service application for Certificate of Criminal Record at self-service station at Seac Pai Van in Coloane

The Identification Services Bureau (hereinafter called DSI) further extends the service time and service location of self-service application in line with the development of the electronic administration of the Special Administration Region Government. DSI started to introduce round-the-clock self-service application for the Certificate of Criminal Record at the self-service station at Seac Pai Van in Coloane on 12 April 2018, so as to provide convenience for Macao residents to lodge application outside office hours.

Applicants who have lodged the application for the Certificate of Criminal Record at the above-mentioned self-service station can choose to collect the certificate at DSI at the China Plaza in “Avenida de Praia Grande” or at the Government Services Centre in Areia Preta. Besides, applicants have to pay the application fees with UnionPay QuickPass or Macao Pass. The application receipt will be directly printed at the kiosk after the payment is made. After successful application, applicants can collect the certificate on the collection date stated on the application receipt at the location that they have chosen. For details of the self-service application for the Certificate of Criminal Record and the demonstration video, please visit www.dsi.gov.mo/eservice_drc_e.jsp. For details of DSI's self-services, please visit www.dsi.gov.mo/kiosk_e.jsp.

The above-mentioned self-service station, which opens 24 hours a day, is located at Avenida da Harmonia, Edifício Ip Heng, Block III, R/C – F, Coloane. Besides the self-service application for the Certificate of Criminal Record, there are 5 integrated

self-service kiosks providing 26 kinds of services involving 10 government departments and 1 “City Guide” information kiosk in the station for public use.

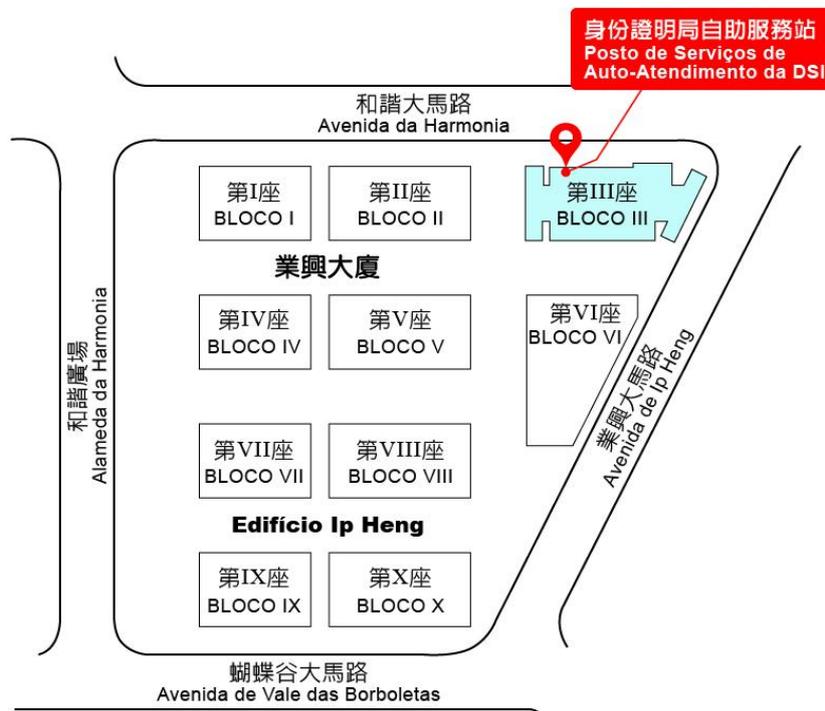
DSI will continue to study to extend the service time and service location of more self-service application, so as to provide citizens with more convenient services.



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DSI Self-Service Station at Seac Pai Van in Coloane



Location Plan of DSI Self-Service Station